

Project – Change Management

tusp began working with Transport for London to investigate the feasibility of introducing a common project and programme management methodology, system and approach to all of TfL’s thirteen modes in managing their capital programme of over £10bn over the next ten years.

Key Business Challenges

TfL is the amalgamation of a large number of disparate bodies that have recently been united. Project management within each group has grown organically and is at various levels of evolution. With the largest capital programme to deliver in Europe combined with winning the Olympic bid there is significant need for a robust programme management process and system to monitor and manage the complex and interrelated capital projects.

TfL turned to tusp to guide them through this, based on tusp’s expertise and history of delivering step change in similar organisations

The Solution

Discovery - process mapping, audits, change management, best practice, pilot studies, workshops , road-shows, communication.

Communication and influencing at all levels of the organisation. Dedicated team of change managers and business analysts.

Building close working relationships within the business. Cost benefit analysis, options, recommendations and business case.

Assessment of best fit software solution options. A clear roadmap for the business to take forward