

Project – Delivering Work Within Possessions

In early 2009 Network Rail mandated a new work instruction, which set out a procedure to manage the risk of engineering over-runs occurring, with the ultimate Aim to reduce train delays and cancellations a key KPI . The procedure was a direct response to the Office of Rail Regulation (ORR) imposing a £14m fine and a warning notice following some high profile and high impact over-runs.

Key Challenges

Managing the data generated by procedure and enabling reporting on Compliance. Training procedure / processes across wide Project Management Team. Changing behaviors and communicating across wide Project Teams. Design and embedding process across multiple functions

The Solution

End to end integrated programme process across multiple functions. Comprehensive documentation for overall project process and suite templates and guidance documents for individual function stakeholders. Regular weekly meetings and reporting to build look ahead and track compliance Facilitation and stewardship of stage gate reviews. Development of tools to standardise application of procedure across multiple work streams and enable collation of data integrated into corporate planning system Development of reports and use of various communication methods to raise profile of procedure on project