



Delivering Work Within Possessions Case study

KEY DELIVERABLES:

- Embed the procedure into a major engineering programme
- Design project specific processes to ensure compliance to corporate procedure and regulations
- Enhance data collation and reporting on compliance to procedure
- Improve integrated planning, risk modeling, contingency planning, critical resource control, management control of readiness
- Reduce the risk of engineering over-runs on the programme

KEY BUSINESS CHALLENGES:

- Managing the data generated by procedure and enabling reporting on compliance
- Training procedure/processes across wide project management team
- Changing behaviours and communicating across wide project team
- Design and embedding processes across multiple functions

BUSINESS OVERVIEW:

In early 2009 **Network Rail** mandated a new work instruction which set out a procedure to **manage the risk** of engineering over-runs occurring, with the **ultimate** aim to reduce train delays and cancellations (**a key KPI** for the rail industry). The procedure was a direct response to the Office of Rail Regulator (ORR) imposing a £14million fine and a warning notice following some **high profile and high impact** overruns.

THE SOLUTION:

- End to end integrated programme process across multiple functions
- Comprehensive documentation for overall project process and suite of templates and guidance documents for individual function stakeholders.
- Regular weekly meetings and reporting to build lookahead and track compliance
- Facilitation and stewardship of stage gate reviews
- Development of tools to standardise application of procedure across multiple work streams and enable collation of data. integrated into corporate planning systems.
- Development of reports and use of various communication methods to raise profile of procedure on project.

