



Programme Office

KEY DELIVERABLES:

- Construction of the implementation programme P3e
- Management of programme updates from 7 remote sites
- Forecasting of project resource
- Control of cost allocation Management System (CAMS)
- Commercial support to programme director
- Advice & guidance on supplier contracts & supply chain policies
- Supplier management support
- Risk & issue management including quantitative risk analysis
- Management and governance of change control

KEY BUSINESS CHALLENGES:

- Divided responsibility for the maintenance of the rail network across 7 separate infrastructure maintenance contractors (IMC).
- IMC's utilises different systems to schedule and manage maintenance
- Obtaining buy-in and support from the IMC's, collating and loading data in to the new system, ensuring data integrity and training thousands of users on the system

BUSINESS OVERVIEW:

£14 million is spent everyday on **maintaining** and **improving** the British railway infrastructure. The company is a **not-for-profit** national infrastructure company that was formed to **manage** and **revitalise** Britain's railways. It is responsible for the **operation, maintenance** and **renewal** of Britain's rail infrastructure - the tracks, signals, bridges, viaducts, level crossings, tunnels and stations. The company employs **30,000 people** and has an annual turnover of **£3.8 billion**.

THE SOLUTION:

- Define the key deliverables through end to end business process
- Introduced stage gate methodology for progress assessment
- Cost of work done tracking and management of periodic cost allocation
- Programme office risk and issue management
- Co-ordination of 7 remotely located P3 planners
- Development of a robust management reporting suite
- Development of a resource management solution, to manage up to 500 resources
- Project management control system (PMCS) coordination and reporting
- Maintenance of programme progress with early identification of slippage



The Rail company :

"The MIMS programme office has set the standard for all future large scale programmes. The QRA process used within MIMS has now been used as the benchmark for the rest of the company. "