



Resource Optimisation System Tool

KEY DELIVERABLES:

- One robust process for geographical locations
- A tactical system solution ROST to be used by all parties
- A solution that supports the development of the planned resource requirements by track possession
- A solution that captures data at all stages for analysis
- Removal of any process duplication
- A centralized data set for interrogation and measurement of improvements

WE WILL SHOW YOU
THE WAY TO SUCCESS!

KEY BUSINESS CHALLENGES:

- No standards or best practices in place for resourcing and costing
- Implementing key business change and effectively handling soft issues
- No core data for analysis and to use as a basis for informed decisions
- Wide variations in costing and resourcing across the areas

BUSINESS OVERVIEW:

£14 million is spent everyday on **maintaining** and **improving** the British railway infrastructure. The company is a **not-for-profit** national infrastructure company that was formed to **manage** and **revitalise** Britain's railways. It is responsible for the **operation, maintenance** and **renewal** of Britain's rail infrastructure - the tracks, signals, bridges, viaducts, level crossings, tunnels and stations. The company employs **30,000 people** and has an annual turnover of **£3.8 billion**.

THE SOLUTION:

- Simple, user interface providing a step by step process for resource allocation and costing for a renewal project
- Provided a consistent format for negotiating between customer and contractors
- Design, Development and implementation of tactical system to end users
- Provided training, briefings and one to one sessions for key users to fully understand the process and system tool
- Provided user support by telephone and one to ones
- Provided a central data set of resource information that was used for board level meetings for analysis of trends and planning



TUSP blend people, process and technology to deliver successful change solutions