



Business Management Solutions

KEY DELIVERABLES:

- Analysis of existing planning processes highlighting areas of best practice
- Develop standardised and a repeatable process for management of a track renewal
- Introduce standard project management methodology
- Creation of stage gate management methodology
- Design a planning organisation to match new process
- Leave client with educated and informed work force

KEY BUSINESS CHALLENGES:

- Increased efficiency
- Maintaining operational delivery through this change
- Client influences
- Change management
- Clarity of responsibility

BUSINESS OVERVIEW:

The **efficiency targets** set by the rail regulator together with **Network Rail** taking **infrastructure** maintenance in house has both reduced the amount of contract work available and for the remaining work available is demanding **increased efficiency**. This coupled with some high with some high profile incidents has led to BBRIS embarking on an improvement programme to **improve performance** so as to maintain and **increase current market**

THE SOLUTION:

- Define the key deliverables through the end to end business process
- Written work instructions for each deliverable
- Assigned relevant accountability to each person involved in process
- Allocated responsibility for each deliverable
- Stage gate methodology to asses progress against plan prior to commencing the next phase
- Structured meeting plan introduced to undertake stage gate reviews and to asses and risks and issues
- Restructured the planning organisation to facilitate the new process



Railway Standard & Safety Board:

"After an investigation following a high profile incident they said they were so impressed with the BRIS Business Management solution that they suggested it is rolled out nationally ."